

Our Annual Corporate Plan 2021-2022: Transforming care, together

KHSC 2024 Outcomes

2021-22 Objectives



Strategic Direction 1: Ensure quality in every patient experience

KHSC has a robust culture of quality improvement and cost efficiency is part of our daily work

KHSC benchmarks as a high performer amongst Ontario teaching hospitals

Patients and families are full partners in our innovation, quality improvement and design initiatives

Our communities are inspired to provide philanthropic support for our master facilities plan

- > Implement virtual health service design framework
- > Improve access to care by meeting monthly elective activity volume targets
- > KHSC is compliant with all Accreditation Canada Required Organizational Practices
- > Reduce hospital-acquired pressure injuries
- > Maintain financial resilience
- > Build long-term capital strategy
- > Evolve patient engagement practices to successfully sustain a culture of Patient & Family-Centred Care
- > Issue a Request for Qualifications and complete Project-Specific Output Specifications.



Strategic Direction 2: Nurture our passion for caring, leading and learning

KHSC has a stable, engaged work force where people find meaning in their work

KHSC has a strong culture of safety

- > Support staff to live KHSC's mission of caring for patients, families and each other by promoting a positive, inclusive work experience
- > Implement an accountable performance management approach across the KHSC leadership team
- > Sustain our reduced number of workplace violence incidents



Strategic Direction 3: Improve the health of our communities through partnership and innovation

We have one, accessible, information system that supports a coordinated patient journey

An integrated system of care optimizes access across the region and provides a coordinated patient experience

- > Enable clinical transformation through digital care by kicking off our Health Information System project design phase
- > Contribute to the development of an Ontario Health Team in Frontenac, Lennox & Addington by participating in year-1 projects



Strategic Direction 4: Launch KHSC as a leading centre for research and education

Together with our partners, KHSC has a strong brand as a centre of excellence for teaching, research, learning and scholarship

KHSC provides an engaging and welcoming environment where learners report high satisfaction with our learning environment

- > Develop a coordinated strategy with educational partners to optimize the learner experience at KHSC.

Mission

We care for our patients, families and each other through everyday actions, significant moments and exciting breakthroughs.



Values

Compassion
Respect
Partnership
Excellence
Innovation



Vision

Partnering in care, discovery and learning to achieve better health for our communities while transforming our health care system.

